

Dear Sir,

I am writing this letter to inform you that I have lost my Samsung Mobile phone while on holiday trip in Singapore and fortunately, it was covered by the travel insurance of your company.

The Mobile Phone is a Samsung galaxy S8. Silver in colour with a transparent cover. In addition to that it has my name initials at the back cover. It has a front and rear camera with 12mp with a storage of 128GB.

I lost it when I was doing shopping with my family in the Bogle street. Actually, I was holding lots of shopping bags and thought that it would be in one of them but unfortunately, it disappeared from my bag as I thoroughly checked all the bags. I think someone stolen from my bag because it was a crowded street.

I am entitled to make a claim for the value of the above mentioned item. Therefore I request you to reimburse me according to the travel insurance policy contract of your company.

I am looking forward to hearing from you.

yours faithfully
Ekta Nayyar.