

Dear Sirs,

I am writing this letter to complain about the mobile phone I had purchased three weeks back from wallmart store, Dubai.

Last week, I went to Dubai on a vacation and bought this Apple mobile phone. Two days after reaching India, this mobile phone completely stopped working. The screen has totally blacked out and it is not even catching any network signals.

I will get this item packed and will get it delivered back to your store. I am ready to pay all the courier charges. However, it is the humble request to refund me the hundred percent amount paid for this item.

Looking forward for a positive response

Yours faithfully
Mohit