

Dear sir/Madam,

I am writing to express my dissatisfaction with the product, which I ordered recently from your online store. It was a Super General Chopper, ~~which~~^{when} I received the item it was in a very bad condition.

I would have expected the package to be wrapped more effectively in order to avoid damages. However, ~~it~~ there was no padding material in the box for protection.

Actually, I wanted to gift this chopper to my sister who is moving to U.A.E next week. But now in this situation, it is really hard to present her. Now I request you to please arrange a refund for this as soon as possible.

The order number was FVR34578, and it was delivered on 20/12/2021.

I live at the same address where you delivered the parcel. You can collect the parcel from the same address.

I look forward to hearing from you.

Yours faithfully,
Aysa Newsheen.

Wordcount
153